

## Documents

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**Implementing enterprise resource planning in Saudi Arabia**

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**Abstract**

Factors and challenges of enterprise resource planning (ERP) implementation in developing countries differ from those of Western countries. This study empirically examines the determinants of successful ERP implementation in Saudi Arabia. Vendor support and consultant competence are the most influential external factors for the implementation of ERP; our recommendation is to eliminate these two factors that might cause the implementation to be unsuccessful by using ERP as a service on the cloud. Enterprises that move their applications to the cloud are likely to encounter challenges; although studies have identified benefits and challenges of cloud ERP, the benefits outweigh the encountered challenges. Copyright © 2016 Inderscience Enterprises Ltd.

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